

Home Care Package Pricing Guide



What is a Home Care Package?

A Home Care Package is an allocation of funds from the Australian Government. These funds are made available to senior Australians over the age of 65 in order to help them remain independent and live their best lives in their own homes. You are allocated a Home Care Package via the Australian Aged Care Assessment Team, and are required to select a preferred provider. Allcare is a recognised ACAT provider. The provider is then able to use the funds from your package to deliver the services that you need.

Services are tailored to your individual needs, and providers are required to prepare customised care plans. Fees for services are deducted from the Home Care Package each month. Providers are required by law to provide a detailed statement showing the services that have been provided, and the costs associated with those services.

Any unspent funds are rolled over from month to month and are made available for use in future periods.

The Australian Government also expects you to make a personal contribution. The amount of this contribution varies, and is dependent on your personal circumstances, the type of package you have been allocated, and the level of assistance that you require.

What is the Personal Contribution Fee?

Depending on your personal circumstances your personal contribution will be based on the following:

- The Basic Daily Fee (BDF) which all customers with a Home Care Package are expected to pay. The BDF is capped at 17.5% of the Full Single Aged Pension.
- The Income Tested Fee (ITF) which is a means tested fee based on your income and assets. The government will make an assessment as part of gaining a Home Care Package and they will advise you and your approved provider if you're required to pay an ITF. The amount of your ITF is usually reassessed every three months and you will be advised if there is a change.

For more information on how a Home Care Package works give us a call on 1300 377 074.

What are the costs associated with my Home Care Package?

The below charges will be charged to your Home Care Package each month:

Administration Fees – The administration fee is a charge that covers the costs of providing allcare's high quality home care services to you. allcare is working hard to maintain low administration fees, by investing in our staff and technology.

Case Management Fees – Case Management fees charged by allcare contribute to the regular contact that you have with your dedicated Client Engagement Manager. Your Client Engagement Manager will help you navigate the *My Aged Care* system, to successfully obtain a Home Care Package and apply for future package upgrades. They will also help you: develop and maintain regular ongoing care plans; organise additional services or purchases; liaise with your family and decision makers; and coordinate the timing of your home care services by our care team.

Services Costs – Service Costs are charged for services provided by allcare that will assist you with staying in your own home, and living your best life. The types of services provided by allcare are outlined within this Pricing Guide.

Product Purchase Costs – It is possible to purchase certain products and consumable goods using the funding provided as part of your Home Care Package. Permissible products and consumables include aids and equipment or security / safety devices. Your Client Engagement Manager can provide you with a detailed overview of what can and cannot be purchased with their Home Care Package funds.

Home Care Services and Rates



Level 1 - Home Care Package

Funds In / Contributions deposited to Consumers Account

Government Subsidy: \$22.66 per day
Basic Daily Fee: Up to \$10.43 per day
Income Tested Fee: Per government assessment

Funds Out / Contributions expensed to Consumers Account

Joining / Commencement Fees: \$0
Administration Fees: \$4.08 per day
Case Management Fees: \$2.28 per day
Service Delivery Fees: *See service rates below
Product Purchase Fees: Dependant on product
Exit Fees: \$0

Level 3 - Home Care Package

Funds In / Contributions deposited to Consumers Account

Government Subsidy: \$90.62 per day
Basic Daily Fee: Up to \$10.43 per day
Income Tested Fee: Per government assessment

Funds Out / Contributions expensed to Consumers Account

Joining / Commencement Fees: \$0
Administration Fees: \$16.31 per day
Case Management Fees: \$9.17 per day
Service Delivery Fees: *See service rates below
Product Purchase Fees: Dependant on product
Exit Fees: \$0

Level 2 - Home Care Package

Funds In / Contributions Deposited to Consumers Account

Government Subsidy: \$41.22 per day
Basic Daily Fee: Up to \$10.43 per day
Income Tested Fee: Per government assessment

Funds Out / Contributions expensed to Consumers Account

Joining / Commencement Fees: \$0
Administration Fees: \$7.42 per day
Case Management Fees: \$4.17 per day
Service Delivery Fees: *See service rates below
Product Purchase Fees: Dependant on product
Exit Fees: \$0

Level 4 - Home Care Package

Funds In / Contributions deposited to Consumers Account

Government Subsidy: \$137.77 per day
Basic Daily Fee: Up to \$10.43 per day
Income Tested Fee: Per government assessment

Funds Out / Contributions expensed to Consumers Account

Joining / Commencement Fees: \$0
Administration Fees: \$24.80 per day
Case Management Fees: \$13.89 per day
Service Delivery Fees: *See service rates below
Product Purchase Fees: Dependant on product
Exit Fees: \$0

Home Care Services and Rates



At allcare we provide the below listed services as part of our home care service offering. These services are charged at the below listed rates. Different rates are charged for different time periods, as outlined below. The same hourly rates are charged for these services.

- Assistance around the house
- Clinical and dementia care
- Concierge services
- Health and wellbeing support
- Home safety and security
- Social support
- Personal care and support
- Transportation services

Home Care Services and Rates

Monday - Friday
6am – 6pm
\$44 per hour

Monday – Friday
6pm – 12am
\$54 per hour

Saturday
6am – 10pm
\$67 per hour

Sunday
6am – 10pm
\$72 per hour

Public Holidays
6am – 10pm
\$115 per hour

Registered Nursing Services and Rates

Monday - Friday
6am – 6pm
\$82 per hour

Monday – Friday
6pm – 12am
\$90 per hour

Saturday
6am – 10pm
\$111 per hour

Sunday
6am – 10pm
\$148 per hour

Public Holidays
6am – 10pm
\$187 per hour

Transport Services and Rates

Transport services are charged at the below rate, in addition to the service price charge.

Monday – Sunday
6am – 10pm
\$1 per km